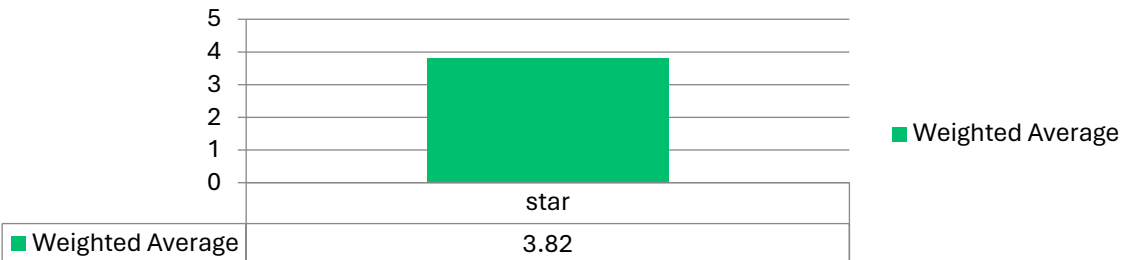


Garbage & Recycling Survey

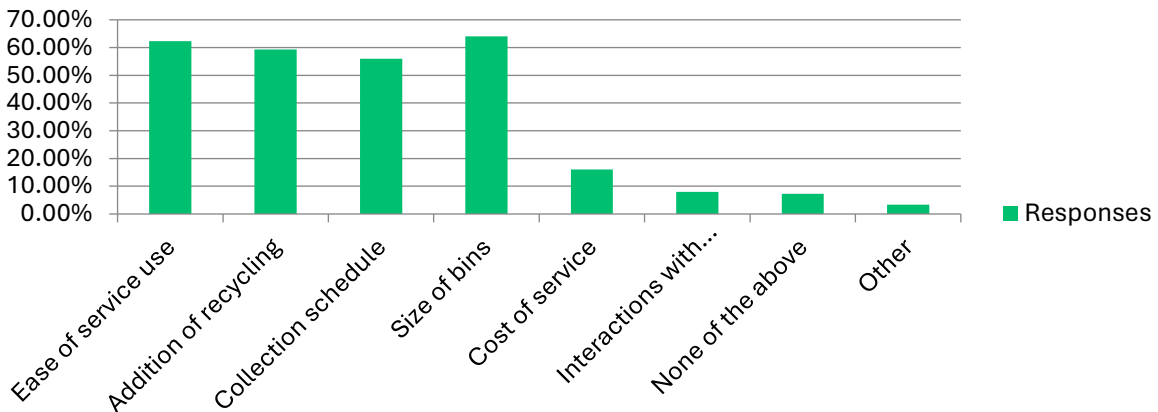
Are you a resident, business owner, or taxpayer in the Town of Fort Macleod?

Answer Choices	Responses		
None of the above	2.11%	8	Answered 380
Resident (homeowner or tenant)	87.11%	331	
Business owner	1.32%	5	
Both (Resident and Business owner)	9.47%	36	

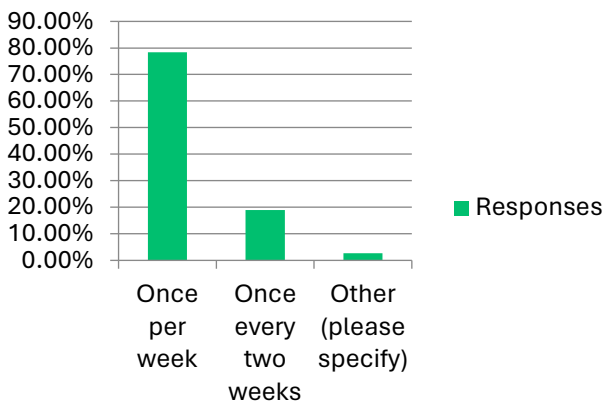
Satisfaction Level: One a scale of 1-5, how satisfied would you say you are with the overall waste and recycling collection program? (With 5 being "Very Satisfied" and 1 being "Very Dissatisfied")



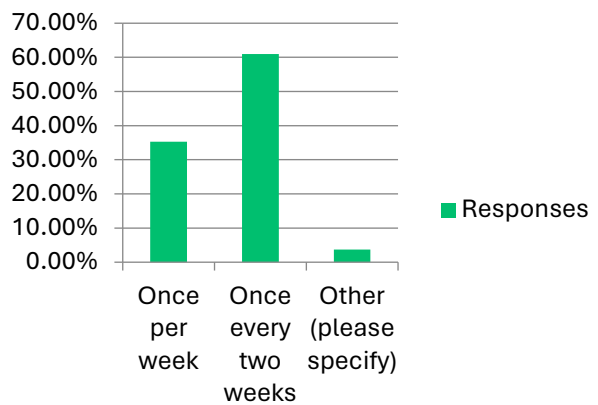
What aspects of the service do you find most satisfactory?

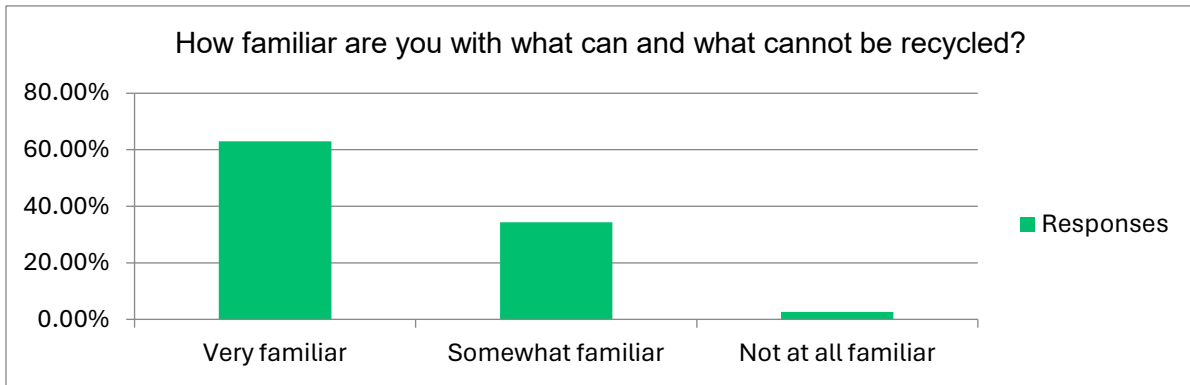


What would be the ideal Garbage frequency collection for your household?



What would be the ideal Recycling frequency collection for your household?





Wind: Have your bins blown over since starting this program?

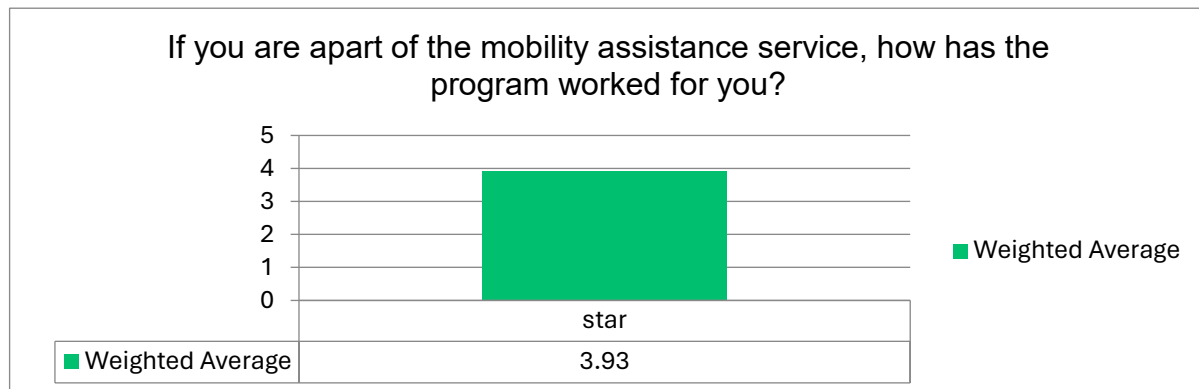
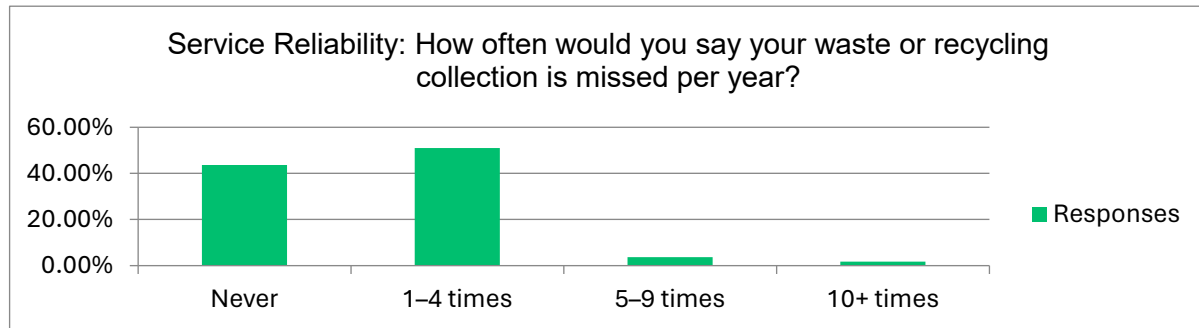
Answer Choices	Responses	Count	Answered
Yes	79.33%	238	300
No	20.67%	62	

How often would you say they blow over per year?

Answer Choices	Responses	Count	Answered
1 time or less	9.70%	23	237
Between 2–9 times	70.04%	166	
10+ times	20.25%	48	

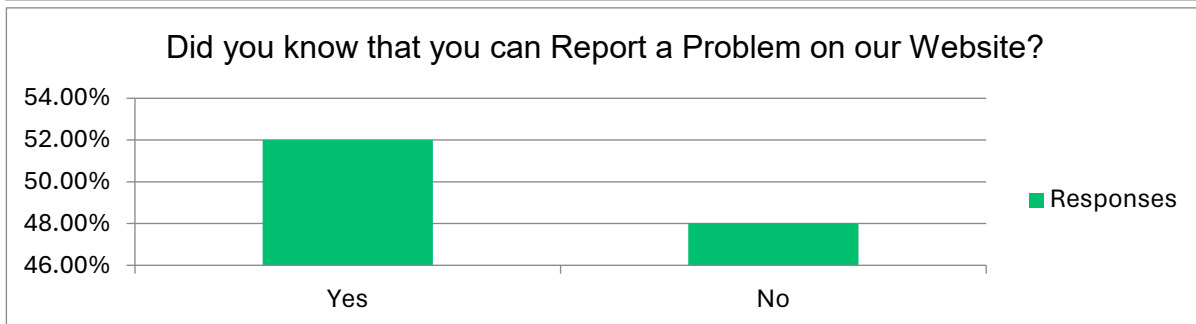
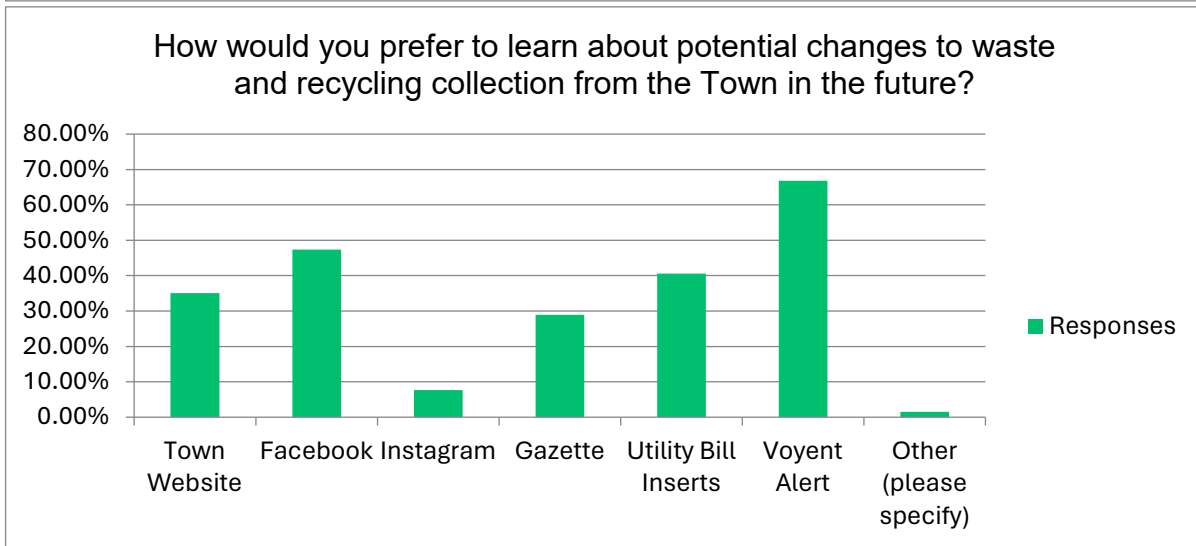
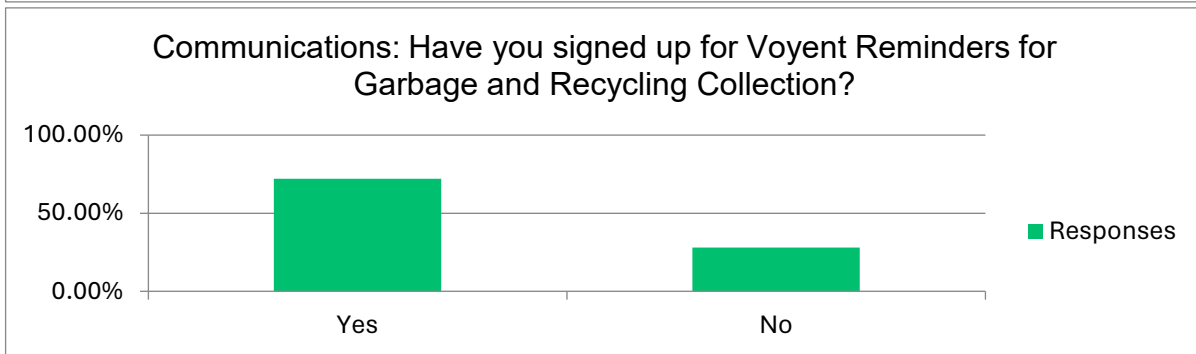
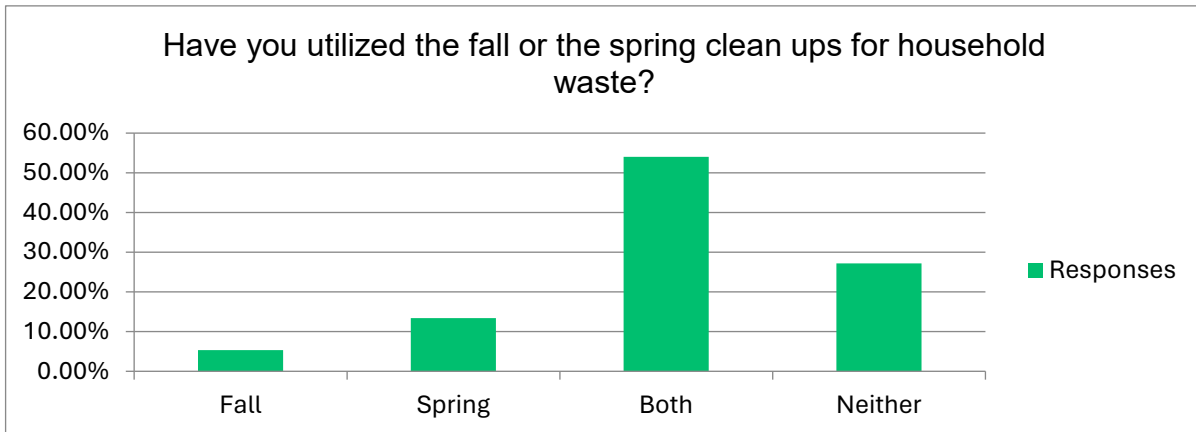
Have you found the new, stronger bin latches help keep the lid closed when the bin falls over?

Answer Choices	Responses	Count	Answered
Yes	18.79%	56	298
No	26.85%	80	
I haven't tried them	54.36%	162	



Did you know that the town offers two yearly clean ups for household waste?

Answer Choices	Responses		Answered	298
Yes	89.26%	266		
No	10.74%	32		



Feedback Results

Answered: 136

- 17 concerns about not having the option to recycle glass right now.
- 9 requests for adding compost bins.
- 4 concerns about not having a local company provide the service.
- 29 happy comments
- 22 complaints about wind blow materials around town
- 10 concerns about Town Clean Ups. Requests to have it extended over two weeks, and to make the vouchers more accessible.
- 7 concerns about how often their collection is missed.
- 5 concerns about the disorganized collection times by drivers, they would like collection to be more consistent.
- 4 concerns about the cost of collection.